

MINUTES OF GRIEVANCE REDRESSAL COMMITTEE
GRIEVANCE AGAINST THE TENDER FOR OUTSOURCING OF SECURITY SERVICES FOR THE YEAR 2024-25

MEETING HELD ON 19-12-2024

A meeting of Grievance Redressal Committee held on **19-12-2024** at **01:00 P.M** in the conference room of this institute against the decision of technical evaluation committee under the Chairpersonship of Dr. Mohsin Saqib, Consultant Psychiatrist PIMH, Lahore. The following members participated in the meeting: -

1. Dr. Ali Anjum, Assistant Professor Member
2. Dr. Adeel Ayub, In-Charge MSU Member

The following Company attended the meeting: -

1. **M/S Sakru Security Services (Pvt)Ltd**, Fat No.16, 1st Floor Green Complex, Ferozpur Road, Lahore.

The Proceedings started and the bidding document were discussed in detail.

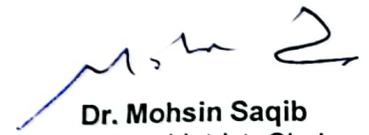
Sr. No.	GRIEVANCES SUBMITTED BY M/S SAKRU SECURITY SERVICES (PVT)LTD	FINDINGS	DECISION OF GRIEVANCE COMMITTEE
01.	Our company participated in security services tender and obtained 87.5 marks but declared non responsive. The points highlighted by the committee which is based for this needs to be explained and reviewed. The status of our both tax numbers NTN & PST is "Active" at ATL Portal and the procuring agency itself verified its status at the time of tender opening. Our company granted PTA License No. W.6-36/2022 but the license No. W.6-36/2023 was checked/ verified by the committee instead of W.6-36/20222.	The Grievance Redressal Committee has checked the documents of M/S Sakru security (Pvt) Ltd in detail submitted against the tender for outsourcing of Security Services for the F.Y. 2024-25. The committee found that: 1. M/S Sakru Security (Pvt) Ltd was declared Non-Responsive against Serial No. c, d, g & j of technical evaluation knock down criteria. 2. The company has not attached the complete relevant documents in compliance of Knock Down Criteria Serial No. c, d, & j. Whereas, the license attached against knock down criteria serial No. g is in the name of M/S Sakru Security (Pvt) Ltd.	After going through all the documents in detail, following are the decisions of Grievance Redressal Committee: 1. The Grievance Redressal Committee upheld the decision of technical evaluation committee against Knock Down Criteria Serial No. c, d, & j. Therefore, M/S Sakru Security (Pvt) Ltd will remain Non-Responsive under Serial No. c, d, & j . 2. The company will be considered Responsive against Knock Down Criteria Serial No. g .



Dr. Adeel Ayuab
SMO, Member



Dr. Ali Anjum
Assistant Professor, Member



Dr. Mohsin Saqib
Consultant Psychiatrist, Chairperson