

MINUTES OF GRIEVANCE COMMITTEE
PREQUALIFICATION FOR PURCHASE OF DIETARY ITEMS FOR THE YEAR 2024-25.
TENDER ADVERTISED AGAINST IPL NO.1259 DATED 16-02-2024

MEETING HELD ON 22-03-2024

A meeting of Grievance Committee was held on 22-03-2024 at 10:30 A.M in the conference room of this Institute regarding Redressal of Grievance for **Prequalification of Dietary items** for the year 2024-25 under the Chairpersonship of Dr. Tahira Arshad, AMS (Emergency & OPD) PIMH, Lahore. The following members participated in the meeting: -

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| 1. | Dr. Adnan Yousaf, SMO | Member |
| 2. | Mr. Shahzad Tanveer, Statistical / Law Officer | Member |

The following Firms/Companies attended the meeting: -

1. **Mr. Khaliq ur Rehman of M/S Zulfiqar Ali & Company, H No. 5, Street No. 19 Ram Nagar Rajgarh, Lahore.**

The Proceedings started with recitation of the **Holy Quran**. The following decisions of technical committee were discussed in detail & following decisions were made.

A. GRIEVANCES SUBMITTED BY M/S SYNCHRO PHARMACEUTICALS

M/S Zulfiqar Ali & Company submitted following grievance against the decision of Technical Evaluation of bid stating that: -

- i. "We are considered non responsive on the non-submission of quality management certificate with bid. We have experience in supplying dietary articles in various institutions of Lahore. Kindly address our grievance on this matter".

DECISION OF GRIEVANCE COMMITTEE:

The Grievance committee checked the documents in detail of M/S Zulfiqar Ali & Company against the criteria for technical evaluation of prequalification of dietary items for the F.Y. 2024-25. According to technical evaluation report M/S Zulfiqar Ali & Company has not submitted document against Evaluation Criteria: (Minimum Eligibility criteria) clause No. 20.5 Valid Quality Management System Certificate. The committee found that as per Annexure – B "Document Checklist" on page No.23 M/S Zulfiqar Ali & Company submitted that they have attached valid quality management system certificate on page No. 148 to 152. The committee checked the pages and found that performance certificates of different institutions instead of quality management system certificate attached. Hence the committee also found that the company has not submitted valid quality management system certificate in its technical bid.

Therefore the committee unanimously decided that the decision of Technical Evaluation Committee will remain upheld as according to PPRA Rules 2014 Clause No.32 (3) "a bid once opened in accordance with the prescribed procedure shall be subject to only those Rules, Regulations and Policies that are in force at a time of issue of notice for invitation of bids". The M/S Zulfiqar Ali & Company will remain **Not Qualified**.


DR. ADNAN YOUSAF
SMO, (Member)


MR. SHAHZAD TANVEER
Statistical / Law Officer (Member)


DR. TAHIRA ARSHAD
AMS (Emergency & OPD)
(Chairperson of Grievance Committee)

22/03/2024